From: Melissa Turner donotreply@appfolio.com
Subject: Fairways - Amazon Key for Business Activation
Date: October 7, 2026 at 2:17:46 PM
To: fairwaysatfieldcreek@icloud.com

Dear Fairways Residents,

Please see the message below from Jeff Houston, chair of The Fairways' Gate & Landscaping Committee.

Dear Residents,

We are pleased to announce that The Fairways has now implemented Amazon Key for Business (KFB), a secure system designed to improve delivery access and reduce the daily issues that we experience with speeding and wrong-way entries by Amazon Flex drivers (the independent contractors in private vehicles).

Verified Amazon delivery drivers of any type now receive controlled, time-limited access to our entrance gate. Drivers can only enter when actively delivering a package to a resident inside our community geofence. When a driver arrives with a package for a Fairways resident, their Amazon delivery app ("Rabbit") requests access. Amazon verifies the driver's identity, route, GPS location, and the package delivery status. If verified, the system then opens the gate for that single delivery. The gate immediately returns to normal operation after the driver enters.

Amazon contracts with a growing list of third party vendors to use the KFB platform and we have enabled access for those drivers. The third party vendors currently include: Primo Brands / ReadyRefresh, HelloFresh / Green Chef / EveryPlate, Factor, Roadie, DoorDash, GrubHub and Veho.

All entries are logged in an online portal, which we can use to identify problem delivery drivers. However, we continue to recommend that you avoid Amazon timed delivery windows (e.g. "Tomorrow 4 AM - 8 AM, Tomorrow 7 AM - 11 AM", etc.) unless necessary and instead just opt for "Tomorrow", "Amazon Day Delivery" or other later options so the package comes on the usual trouble-free Amazon van instead of via individual Flex drivers.

Please remove any intercom or gate codes which you may have entered into your Amazon profile as these are no longer necessary for delivery driver access.

Thank you,

Jeff

Thank you,
Melissa Turner
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